



## Warranty Programs

MegaLift Vertical Lift Modules

MegaStation Vertical Carousels

MediaStation & 120 Electric Lateral Files

# MegaStar Systems Limited Warranty / Extended Warranty

## MediaStation & 120 Electric Lateral Files

### Warranty Statement

MegaStar Systems warrants all new MediaStation ELF to be free from defects caused by substandard material or inferior workmanship. This liability is limited to the obligation to repair, or at Megastar System's discretion, replace without charge any part found to be defective under normal wear and tear within two (2) years from the commencement of this warranty. The warranty period begins upon completion of installation, or within four (4) weeks of the delivery of equipment, whichever date is first.

For an additional cost, MegaStar Systems offers an optional Extended Warranty on its MediaStation ELF. Office units are eligible for up to five (5) total years of warranty (the standard two years plus three additional years of coverage). The extended warranty period is subject to the same terms covering inclusions, exclusions, invalidations, payment policies, and geographical scope that exist for the standard warranty period.

MegaStar Systems warranty coverage, both standard and extended, is contingent upon the complete performance of scheduled maintenance on the equipment. Scheduled maintenance must be performed at minimum biannually, including during the first two years, by MegaStar Systems Certified Technicians, and performance of that scheduled maintenance must be reported to MegaStar Systems promptly via a copy of the customer approved Scheduled Maintenance Checklist. For more information on extended warranty coverage, including the associated costs, please contact your MegaStar Systems dealer.

### Lifetime Motor Warranty

Under the terms of the warranty, MegaStar Systems will replace free of charge any vertical carousel drive motor that fails while using standard maintenance and operating conditions for the life of the carousel. To confirm that your machine meets these requirements, contact MegaStar System's Warranty Administrator.

### Extent of Coverage

This warranty pertains to all MegaStar Systems MediaStation ELF.

This warranty is limited to the original purchaser of equipment and is not transferable.

### Invalidation

This warranty will be invalidated if any of the following occur:

1. The MegaStar Systems unit is operated outside the recommended parameters as specified in the operations manual and on the machine data plate.
2. The unit is modified in any way which is not authorized in writing by MegaStar Systems prior to the modification.
3. Scheduled maintenance is not carried out at least biannually (or as recommended by MegaStar Systems for individual application) by MegaStar Systems Certified Technicians.
4. Any installation, service, relocation, or other work is performed by anyone other than MegaStar Systems Certified Technicians.\*
5. Scheduled Maintenance Checklist is not returned to MegaStar Systems within thirty (30) days of performance of scheduled maintenance.
6. The conveyor chains of the vertical carousel are not re-tightened within five (5) days of machine loading.

### Exclusions

The following are not covered under the scope of the warranty:

1. The replacement of fuses.
2. The replacement of incandescent or fluorescent bulbs.
3. Ancillary equipment supplied by others, or damage caused by such equipment.
4. The replacement of lost, damaged, or broken keys.
5. Routine adjustments (e.g., photocells, microswitches, reinitialization of controls).
6. Damage or intermittent failure caused by connection to incorrect power supplies.
7. Damage caused by improper storage of materials within equipment.
8. Removal of obstructions internal or external to the unit (e.g., conveyors, dropped ceilings, computer floors).
9. Repairs necessitated by abuse, negligent care, deliberate damage, accident, fire, flood, power supply surges, riots, war, or acts of God.
10. Consequential damages.\*\*

### Geographical Scope

This warranty covers all 48 contiguous states, and Washington, D.C., and Canada. In Alaska, Hawaii, Puerto Rico and other worldwide locations, the warranty is the same, except that the warrantee is responsible for payment of the service technician's time and travel expenses to and from the nearest MegaStar Systems authorized service center, the cost of parts shipment and handling, and associated duties and customs fees.

The warranty is expressly in lieu of all other warranties, expressed or implied (including but not limited to the implied warranties of merchantability or fitness) and constitutes all of MegaStar System's liability in respect to its equipment.

\*While MegaStar Systems maintenance training classes are available to its Customers for a fee, scheduled maintenance, if performed by Customer technicians for the purpose of maintaining the standard or extended warranty, must be done under the direct supervision of a MegaStar Systems Certified Dealer Technician. Timely return of the scheduled maintenance checklists to MegaStar Systems is in this case the responsibility of the supervising Dealer, not the Customer. The checklist must be signed by the supervising Dealer Certified Technician, thus signifying that the maintenance was carried out to the satisfaction of that technician. The supervising Dealer is responsible for costs associated with any repairs that result from improper, incomplete, or untimely scheduled maintenance, for the balance of the warranty period.

\*\*Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to the warranty. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state. To know what your legal rights are in your state, consult your statutes.

## MegaStar Systems Limited Warranty / Extended Warranty

# MegaStation Vertical Carousels

### Warranty Statement

MegaStar Systems warrants all new MegaStation Vertical Carousels to be free from defects caused by substandard material or inferior workmanship. This liability is limited to the obligation to repair, or at MegaStar System's discretion, replace without charge any part found to be defective under normal wear and tear within two (2) years from the commencement of this warranty. The warranty period begins upon completion of the installation, or within four (4) weeks of the delivery of equipment, whichever date is first.

For an additional cost, MegaStar Systems offers an optional Extended Warranty on its MegaStation Vertical Carousels. Industrial units are eligible for up to three (3) total years of warranty (the standard two years plus one additional year of coverage). The extended warranty period is subject to the same terms covering inclusions, exclusions, invalidations, payment policies, and geographical scope that exist for the standard warranty period.

MegaStar Systems warranty coverage, both standard and extended, is contingent upon the complete performance of scheduled maintenance on the equipment. Scheduled maintenance must be performed at minimum biannually, including during the first two years, by MegaStar Systems Certified Technicians, and performance of that scheduled maintenance must be reported to MegaStar Systems promptly via a copy of the customer approved Scheduled Maintenance Checklist. For more information on extended warranty coverage, including the associated costs, please contact your MegaStar Systems dealer.

### Lifetime Motor Warranty

Under the terms of the warranty, MegaStar Systems will replace free of charge any vertical carousel drive motor that fails while using standard maintenance and operating conditions for the life of the carousel. To confirm that your machine meets these requirements, contact MegaStar System's Warranty Administrator.

### Extent of Coverage

This warranty pertains to all MegaStar Systems MegaStation Vertical Carousels.

This warranty is limited to the original purchaser of equipment and is not transferable.

### Invalidation

This warranty will be invalidated if any of the following occur:

1. The MegaStar Systems unit is operated outside the recommended parameters as specified in the operations manual and on the machine data plate.
2. The unit is modified in any way which is not authorized in writing by MegaStar Systems prior to the modification.
3. Scheduled maintenance is not carried out at least biannually (or as recommended by MegaStar Systems for individual application) by MegaStar Systems Certified Technicians.
4. Any installation, service, relocation or other work is performed by anyone other than MegaStar Systems Certified Technicians.\*
5. Scheduled Maintenance Checklist is not returned to MegaStar Systems within thirty (30) days of performance of scheduled maintenance.
6. The conveyor chains of the vertical carousel are not re-tightened within five (5) days of machine loading.

### Exclusions

The following are not covered under the scope of the warranty:

1. The replacement of fuses.
2. The replacement of incandescent or fluorescent bulbs.
3. Ancillary equipment supplied by others, or damage caused by such equipment.
4. The replacement of lost, damaged, or broken keys.
5. Routine adjustments (e.g., photocells, microswitches, reinitialization of controls).
6. Damage or intermittent failure caused by connection to incorrect power supplies.
7. Damage caused by improper storage of materials within equipment.
8. Removal of obstructions internal or external to the unit (e.g., conveyors, dropped ceilings, computer floors).
9. Repairs necessitated by abuse, negligent care, deliberate damage, accident, fire, flood, power supply surges, riots, war, or acts of God.
10. Consequential damages.\*\*

### Geographical Scope

This warranty covers all 48 contiguous states, and Washington, D.C., and Canada. In Alaska, Hawaii, Puerto Rico and other worldwide locations, the warranty is the same, except that the warrantee is responsible for payment of the service technician's time and travel expenses to and from the nearest MegaStar Systems authorized service center, the cost of parts shipment and handling, and associated duties and customs fees.

The warranty is expressly in lieu of all other warranties, expressed or implied (including but not limited to the implied warranties of merchantability or fitness) and constitutes all of MegaStar System's liability in respect to its equipment.

\*While MegaStar Systems maintenance training classes are available to its Customers for a fee, scheduled maintenance, if performed by Customer technicians for the purpose of maintaining the standard or extended warranty, must be done under the direct supervision of a MegaStar Systems Certified Dealer Technician. Timely return of the scheduled maintenance checklists to MegaStar Systems is in this case the responsibility of the supervising Dealer, not the Customer. The checklist must be signed by the supervising Dealer Certified Technician, thus signifying that the maintenance was carried out to the satisfaction of that technician. The supervising Dealer is responsible for costs associated with any repairs that result from improper, incomplete, or untimely scheduled maintenance, for the balance of the warranty period.

\*\*Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to the warranty. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state. To know what your legal rights are in your state, consult your statutes.

# MegaStar Systems Limited Warranty / Extended Warranty

## MegaLift Vertical Lift Modules (VLMs)

### Warranty Statement

MegaStar Systems warrants all new MegaLift VLMs to be free from defects caused by substandard material or inferior workmanship. This liability is limited to the obligation to repair, or at MegaStar System's discretion, replace without charge any part found to be defective under normal wear and tear within two (2) years from the commencement of this warranty. The warranty period begins upon completion of the installation, or within four (4) weeks of the delivery of equipment, whichever date is first.

For an additional cost, MegaStar Systems offers an optional Extended Warranty on its MegaLift VLMs. Industrial units are eligible for up to three (3) total years of warranty (the standard two years plus one additional year of coverage). The extended warranty period is subject to the same terms covering inclusions, exclusions, invalidations, payment policies, and geographical scope that exist for the standard warranty period.

MegaStar Systems warranty coverage, both standard and extended, is contingent upon the complete performance of scheduled maintenance on the equipment. Scheduled maintenance must be performed at minimum biannually, including during the first two years, by MegaStar Systems Certified Technicians, and performance of that scheduled maintenance must be reported to MegaStar Systems promptly via a copy of the customer approved Scheduled Maintenance Checklist. For more information on extended warranty coverage, including the associated costs, please contact your MegaStar Systems dealer.

### Extent of Coverage

This warranty pertains to all MegaStar Systems MegaLift VLMs.

This warranty is limited to the original purchaser of equipment and is not transferable.

### Invalidation

This warranty will be invalidated if any of the following occur:

1. The MegaStar Systems unit is operated outside the recommended parameters as specified in the operations manual and on the machine data plate.
2. The unit is modified in any way which is not authorized in writing by MegaStar Systems prior to the modification.
3. Scheduled maintenance is not carried out at least biannually (or as recommended by MegaStar Systems for individual application) by MegaStar Systems Certified Technicians.
4. Any installation, service, relocation or other work is performed by anyone other than MegaStar Systems Certified Technicians.\*
5. Scheduled Maintenance Checklist is not returned to MegaStar Systems within thirty (30) days of performance of scheduled maintenance.

### Exclusions

The following are not covered under the scope of the warranty:

1. The replacement of fuses.
2. The replacement of incandescent or fluorescent bulbs.
3. Ancillary equipment supplied by others, or damage caused by such equipment.
4. The replacement of lost, damaged, or broken keys.
5. Routine adjustments (e.g., photocells, microswitches, reinitialization of controls).
6. Damage or intermittent failure caused by connection to incorrect power supplies.
7. Damage caused by improper storage of materials within equipment.
8. Removal of obstructions internal or external to the unit (e.g., conveyors, dropped ceilings, computer floors).
9. Repairs necessitated by abuse, negligent care, deliberate damage, accident, fire, flood, power supply surges, riots, war, or acts of God.
10. Consequential damages.\*\*

### Geographical Scope

This warranty covers all 48 contiguous states, and Washington, D.C., and Canada. In Alaska, Hawaii, Puerto Rico and other worldwide locations, the warranty is the same, except that the warrantee is responsible for payment of the service technician's time and travel expenses to and from the nearest MegaStar Systems authorized service center, the cost of parts shipment and handling, and associated duties and customs fees.

The warranty is expressly in lieu of all other warranties, expressed or implied (including but not limited to the implied warranties of merchantability or fitness) and constitutes all of MegaStar System's liability in respect to its equipment.

\*While MegaStar Systems maintenance training classes are available to its Customers for a fee, scheduled maintenance, if performed by Customer technicians for the purpose of maintaining the standard or extended warranty, must be done under the direct supervision of a MegaStar Systems Certified Dealer Technician. Timely return of the scheduled maintenance checklists to MegaStar Systems is in this case the responsibility of the supervising Dealer, not the Customer. The checklist must be signed by the supervising Dealer Certified Technician, thus signifying that the maintenance was carried out to the satisfaction of that technician. The supervising Dealer is responsible for costs associated with any repairs that result from improper, incomplete, or untimely scheduled maintenance, for the balance of the warranty period.

\*\*Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to the warranty. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state. To know what your legal rights are in your state, consult your statutes.



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